
Controlling Blood Pressure

Beaufort Memorial Hospital Physician Partners
Beaufort, SC

Christopher Ketchie, VP Physician Services

Jessica Krow, Clinical Nurse Director



Beaufort Memorial

Beaufort Memorial Hospital

- **Beaufort Memorial Hospital**
 - Only not-for-profit, county owned, community hospital between Charleston and Savannah
 - **197 beds**
 - 169 acute care
 - 14 rehab
 - 14 mental health
- **Beaufort Physician Partners**
 - Currently 14 locations across Beaufort/Hampton counties in SC
 - Multi-specialty group: primary care, cardiology, orthopedics, OB/GYN, psychiatry, medical/radiation oncology, general/vascular surgery, urgent care, occupation health
 - 75 physician and advanced practice providers
 - About 300 clinical/clerical support staff



Clinical Action Plan

- **Measured clinical activity June-December 2018**
- **All practice sites were measured by assigned practitioner**
- **Overall goal was to increase compliance by 2% per practice location**
- **Largest percentage jump was in OB/GYN locations by obtaining an 8% increase in controlling high blood pressure**
- **First selected measure of controlling high blood pressure**
 - Looked at obtaining a measure of BP 140/90 and lower
- **Created an action plan**
 - Specialty Providers – If BP was out of range refer to PCP
 - PCP/IM and Cardiology – If BP is out of range adjust medications as indicate and/or follow up as recommended
- **Reviewed monthly reports with all providers/clinical support staff monthly**



Engagement Strategies

- **New EMR implementation**
 - Transitioned off 5 instances of Allscripts/NextGen to cloud based Athena Health
 - Allowed for more real-time/transparent reporting of key performance indicators (KPIs)
- **Developed Employed Provider Council (EPC)**
 - EPC comprised of a provider representative from each practice
 - Acts as our strategic advisory council for provider
- **Clinical Quality Incentive Compensation Structure**
 - Integrated a four tiered incentive that focuses on both engagement and quality
 - Currently using the carrot model not the stick
- **Bundled Payment Care Improvement Advanced (BPCI-A)**
 - Began participating in 5 DRG episodes in 10/2018



Continuity in Covering the Gaps

- **BMHCareAnywhere**

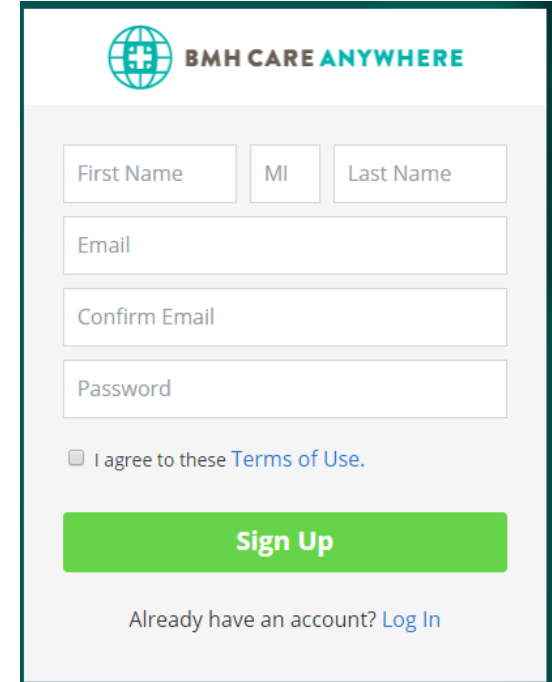
- Launched telemedicine app in January 2018
- Educate about and encourage the use of the patient portal

- **Express Care and Occupational Health (ECOH)**

- Opened ECOH clinic in February 2018
- Plan to open 2-3 more across our primary service area

- **BPP Patient Portal**

- Educate patients about the portal and its many features
- Encourage their involvement in the delivery of their health care



The screenshot shows the sign-up page for BMHCareAnywhere. At the top left is a logo consisting of a globe with a cross inside, followed by the text "BMH CARE ANYWHERE". Below the logo are several input fields: "First Name", "MI", and "Last Name" (each in its own box), "Email", "Confirm Email", and "Password". Below these fields is a checkbox labeled "I agree to these [Terms of Use](#)". At the bottom of the form is a large green button with the text "Sign Up". Below the button, there is a link that says "Already have an account? [Log In](#)".



Open Discussion/Round Table



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